International Journal of Humanities and Social Sciences (IJHSS) ISSN(P): 2319-393X; ISSN(E): 2319-3948 Vol. 8, Issue 4, Jun - Jul 2019; 45-50

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MORALE

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ABSTRACT

Morale or esprit de corps is the extent to which employee's needs are satisfied and the extent to which the individual perceives that satisfaction is stemming from his / her total job situation. Morale involves interactions among group members and is akin to the common concept of team spirit. Viteles defines moral as a "Willingness to strive for the goals of a particular group".

KEYWORDS: Morale, Job satisfaction, Frustrations

Article History

Received: 06 Feb 2019 | Revised: 14 May 2019 | Accepted: 11 Jun 2019

www.iaset.us editor@iaset.us