

HUMAN RESOURCE PRACTICES FOLLOWED BY THE SMALL & MEDIUM SCALE MANUFACTURING ENTERPRISES FOLLOWING TQM PRINCIPLES

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ABSTRACT

Quality is the buzz word in today's world. Each organization in order to survive or progress further is in need of focussing on Quality. To make sure that they do things right various quality standards are followed. ISO 9001 and TQM are the models used by the companies to meet with their objective. Requirement for TQM is to make a sea change in the organization as it will bring fruits only if it is followed in all the corners and by each and every one. To change the culture of the organizations and to foster the implementation of TQM several practices are initiated and/or followed by them. This research paper indicates the level to which the HR (Human Resource) practices are followed by SMEs with the help of a survey of manufacturing companies of Gujarat and surrounding states.

KEYWORDS: Human Resource (HR), ISO9001, SMEs, TQM